



## Media Release

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**CITY OF LEBANON COMMUNICATIONS OFFICE**

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**FOR IMMEDIATE RELEASE**

## Mayor suspends utility shut-offs through COVID-19 outbreak

Effective immediately, the City of Lebanon will temporarily suspend utility shut-offs for non-payment as our community and nation work to slow the spread of COVID-19.

Mayor Jared Carr made the directive Sunday after consultation with City staff.

"Our residents and businesses are facing a unique and unknown challenge," Carr said. "Your city government is working hard to understand the possible impact of the Coronavirus pandemic and we want our customers to know we understand the potential hardship. We want to do our part to remove one possible area of concern for our customers."

The City of Lebanon offers payment plans for customers facing challenges. Call Lebanon City Hall at (417) 532.2345 or (417) 532-2156 for more information and give us a chance to help.

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Also, we want to remind our customers that you don't have to visit our lobby to take care of a payment. To pay by phone, call (866) 795-5935. You will need your account number and last payment amount to use this service. Customers can pay online by visiting [www.lebanonmissouri.org](http://www.lebanonmissouri.org) and clicking on "Pay Bills Online" or you can use our convenient drive-thru window or night-drop box options.

"We look forward to working with our customers to help them address any payment challenges once this pandemic is behind us," Carr said. "Let's continue to come together as a community and support each other through these difficult times."

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#### *About Lebanon*

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*The city of Lebanon, Missouri is the county seat of Laclede County. Located in the heart of the Ozarks, Lebanon is also considered the "Boat Capital of the World." Nearby Bennett Springs State Park draws in thousands of visitors each year. Lebanon is home to great shopping, dining and other recreational opportunities. Follow the city of Lebanon on Facebook, Twitter, Instagram and LinkedIn at @CityofLebanonMO.*

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